

# Summary Final Decision Art 60

Complaint

No infringement

EDPBI:DEBE:OSS:D:2020:99

## Background information

Date of final decision:	7 April 2020
Date of broadcast:	9 April 2020
LSA:	DEBE
CSAs:	AT, DE, DK, ES, FI, FR, HU, IE, IT, NL, NO, SE
Controller:	Cardmarket / Sammelkartenmarkt GmbH & Co. KG
Legal Reference:	Personal Data Breach (Articles 33 and 34)
Decision:	No infringement
Key words:	Right to erasure, Deletion, Data retention

## Summary of the Decision

### Origin of the case

The controller sent an email to the complainant informing them that their data had been subject to a data leak. The controller notified the LSA of the data breach pursuant to Art 33 GDPR and notified the data subjects, including the complainant, according to Art 34 GDPR.

### Findings

The controller informed the LSA that the cause of the loss of the data could not be finally determined. Both a hacker attack and an unauthorised data access by employees have been considered as causes of the breach.

The controller has announced that the affected servers have been removed from the network and the data stored on them has been deleted.

### Decision

Due to the fact that the controller switched to a more secure cloud service just before the reported violation and increased technical security measures, a reoccurrence is not expected. For this reason, the LSA has not taken any further measures against the controller.

