Summary Final Decision Art 60
Complaint
Closure of proceedings

Background information
Date of final decision: 7 March 2019
LSA: DE - Saarland
CSAs: DK, FR, NO, SE
Legal Reference: Right to Erasure (Article 17), Transparent information, communication and modalities for the exercise of the rights of the data subject (Article 12)
Decision: Closure of proceedings
Key words: Right to erasure, Exercise of the rights of data subjects

Summary of the Decision
Origin of the case
The complainant sent two emails to the controller requesting the deletion of this account on the controller’s website and servers. The controller did not answer the request.

Findings
The data controller acknowledged that it had failed to delete the complainant’s data, and proved that, following the inquiry sent by the LSA, the account was deleted. The controller also demonstrated that it had adopted appropriate organisational measures to ensure compliance with erasure requests in the future.

Decision
The LSA decided to not take further measures since the controller had acted promptly and had taken the appropriate measures to ensure the effectiveness of future requests related to the GDPR.