



Dear Sir,

You have lodged a complaint with the Commission nationale de l'informatique et des libertés (CNIL) regarding the difficulties encountered with the company [REDACTED] in exercising your rights of access and to erasure.

In particular, you state that you have been the recipient of commercial prospection by the company [REDACTED] which informed you that it obtained your personal data through the SLS company which itself held them from the website [REDACTED] published by [REDACTED] GROUP OÜ.

Therefore, by email of 27 December 2022 sent to [REDACTED], you exercised your rights to access and to obtain the erasure of your personal data with [REDACTED] [REDACTED] which did not respond to your request.

The CNIL services then contacted [REDACTED] by email of 25 January 2024 in order to relay your request and ask them about the facts brought to their attention, but that email did not receive a reply.

Since [REDACTED] [REDACTED] is established on Estonian territory, further investigation of your case required that it be forwarded to the Estonian supervisory authority.

On 4 August and 4 September 2025, the Estonian Data Protection Authority contacted the data controller in order to request information on the processing of your requests, but the letters sent to [REDACTED] [REDACTED] did not receive a reply within the specified time frame.

Thus, the Estonian Data Protection Authority has asked the CNIL to contact you in order to determine whether you were still the recipient of unsolicited commercial solicitations and whether your issue had ceased to exist. It was in this context that the Commission sent you an email on 26 March 2026 in order to find out whether you wished to pursue your complaint. In the absence of a response within one month, you have been informed that your case will be closed.

Given your failure to reply to the abovementioned email of 26 March 2026, of which the Estonian authority has been informed, the latter considers that it is unable to establish that your rights were infringed and that, therefore, your complaint is now devoid of purpose.

I would therefore like to inform you that the CNIL, in agreement with the Estonian Data Protection Authority, is closing your complaint.

Yours sincerely,

[REDACTED]

Subject to the applicant's right to bring an action, CNIL decisions may be appealed to the Conseil d'Etat within two months of their notification, plus:

- one month for residents of Guadeloupe, French Guiana, Martinique, Réunion, Saint-Barthélemy, Saint-Martin, Mayotte, Saint-Pierre-et-Miquelon, French Polynesia, the Wallis and Futuna Islands, New Caledonia, and the French Southern and Antarctic Lands;

- two months for people living abroad.