

17 July 2026

J.No. 2026-7321-2987

Doc.no. 907170

Caseworker

Sent to:

Final decision in your case regarding Vend Marketplaces AS

On 24 September 2025 you made a complaint about DBA.dk (Vend Marketplaces AS) to the Danish Data Protection Agency.

The Danish Data Protection Agency considered that the specific case involved cross border processing of personal data, which means that your case has been handled in cooperation with other EU supervisory authorities.

As part of the cross-border cooperation mechanism cases, the Danish Data Protection Agency submitted the case to the other EU supervisory authorities on 19 February 2026. The Norwegian supervisory authority was appointed as lead supervisory authority in accordance with article 56 of the General Data Protection Regulation, because Vend Marketplaces AS has its main establishment in Norway.

Decision

The Danish Data Protection Authority ("Danish DPA") adopts the following decision regarding the complaint submitted against Vend Marketplaces AS (Case 2026-31-4302):

- The Danish DPA rejects taking further action in relation to your complaint.

Factual background

On 24 September 2025, the complainant, [REDACTED] ("you", "your"), lodged a complaint to the Danish DPA against Vend Marketplaces AS ("the Controller"), after they denied the request of erasure of a receipt sent to another person on the DBA.dk platform.

On 22 April 2026, the Norwegian DPA sent an order to provide information to the Controller, and specifically asked the Controller to provide information on the handling of your request for erasure.

On 8 May 2026, the Controller provided an assessment of their handling of the case. The Controller furthermore stated that they have reassessed their handling of your case, and will, once the complaint procedure is concluded, contact you to confirm whether the deletion is still requested. In such case, the Controller stated that they will ask for a redacted version of the receipt, whereupon they will delete the initial receipt without undue delay.

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Findings

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The Norwegian DPA was identified as the lead supervisory authority for the cross-border processing complained of in this matter pursuant to Article 56 GDPR.

The Norwegian DPA handles complaints and investigates their subject matter to the extent appropriate in accordance with Article 57(1)(f) GDPR, based on an assessment of, amongst other things, the likelihood a breach of the GDPR has taken (or is taking) place, whether further investigation would significantly improve your legal position and whether the resources required for such further investigation are proportionate to the outcome that could be achieved.

The Norwegian DPA has now handled your complaint and has concluded that it is not appropriate for them to carry out further investigations into your complaint, provided that the Controller will fulfil your request for erasure of personal data upon to the closure of this case.

Right to appeal

Decisions of the Danish DPA may not be appealed to any other administrative authority, cf. Section 30 of the Data Protection Act. However, the decisions of the Danish DPA may be challenged before the courts, cf. Section 63 of the Constitution.

Kind regards

A solid black rectangular box used to redact a signature.