

5. maj 2026

J.nr. 2024-7321-0872

Dok.nr. 874750

Sagsbehandler

## Your complaint against Airmiz AB

On the 6<sup>th</sup> of January 2024 you lodged a complaint about Airmiz AB (Airmee) to the Danish Data Protection Agency.

The Danish DPA considered that the specific case involved cross-border processing of personal data. As part of the cooperation mechanism for cross-border cases, the Danish DPA introduced the case to the other EU supervisory authorities. The supervisory authority in Sweden, Integritetsskyddsmyndigheten, has dealt with the case as lead (competent) supervisory authority, in cooperation with the other supervisory authorities. This is due to the fact, that Airmiz AB main establishment is located in Sweden.

### The Swedish supervisory authority does not take any further action

IMY has decided to discontinue its investigation and the case is therefore closed with this letter. The Swedish SA has hereby decided to reject your complaint pursuant to Article 60(8) of the General Data Protection Regulation (hereinafter GDPR).

### Reasons for the Swedish Supervisory Authority's decision

According to Article 57(1)(f) of the GDPR, supervisory authorities shall handle complaints lodged by a data subject and investigate, to the extent appropriate, the subject matter of the complaint.

The Swedish supervisory authority has also referred to the fact the Court of Justice of the European Union has stated that the supervisory authority shall investigate such complaints with due care.<sup>1</sup>

It also follows from the Swedish Administrative Procedure Act (2017:900), that an authority shall ensure that a case is investigated to the extent required by its nature.<sup>2</sup>

On 30 October 2025, IMY asked the Danish supervisory authority to forward a letter to you.

In the letter, you were asked to submit documentation showing that your personal data has been processed incorrectly in the manner described in your complaint. You were also asked to respond as to whether the incorrect processing is still ongoing, i.e. whether you still sus-

**Datatilsynet**

Carl Jacobsens Vej 35

2500 Valby

T 3319 3200

dt@datatilsynet.dk

datatilsynet.dk

CVR 11883729

<sup>1</sup> Judgement in Schrems II, Case C-311/17, EU:C:2020:559, paragraph 109.

<sup>2</sup> 23 § förvaltningslagen (2017:900).

pect that your personal data is visible to other users of Airmee's chat function. You were given three weeks to respond to IMY's questions.

Side 2 af 2

On 1 December 2025, the Danish supervisory authority informed IMY that no response had been received from you.

In order for IMY to process a case as a complaint under Article 77 of the GDPR, it has to be shown that the person submitting the complaint is affected by the incorrect processing to which the complaint relates.

The information provided in your complaint has not shown that your personal data has been processed in violation of the GDPR. IMY therefore considers that it has not been shown that you are affected by the alleged incorrect processing to which your complaint relates.

IMY finds on this basis no reason to investigate your complaint further in accordance with Article 57.1 f of the GDPR.

### **Closing remarks**

The Danish DPA considers this case closed, and will therefore take no further action in relation to your complaint.

Decisions of the Danish DPA may not be appealed to any other administrative authority, cf. Section 30 of the Data Protection Act. However, decisions of the Danish DPA may be challenged before the courts, cf. Section 63 of the Constitution.

Kind regards

