

ONE STOP SHOP PROCEDURE

LSA Lead Supervisory Authority

CSAs Concerned Supervisory Authorities

EDPB European Data Protection Board

STEP 1

An individual lodges a complaint or a SA opens a procedure at its own initiative or at the request of another CSA



STEP 2

LSA carries out inquiry and shares relevant information with CSAs

STEP 3

LSA prepares draft decision and shares with CSAs



STEP 4

CSAs provide opinion on the draft decision; LSA takes due account of their views

CSAs have no objections

LSA follows objections and submits revised draft decision to CSAs

CSAs have reasoned & relevant objections



- LSA adopts decision
- LSA sends decision to controller-processor
- The CSA with which the complaint has been lodged informs the complainant of the decision

CSAs have no further objections

CSAs still have objections

LSA does not concur with objections



- LSA adopts decision on the basis of EDPB decision
- LSA sends decision to controller-processor
- The CSA with which the complaint has been lodged informs the complainant of the decision

edpb
European Data Protection Board

Consistency Mechanism kicks in

Case is referred to EDPB for a binding decision