



# **Opinion 32/2025 on the draft decision of the Irish Supervisory Authority regarding the Controller Binding Corporate Rules of the CSG Group**

Adopted on 02 December 2025

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## The European Data Protection Board

Having regard to Article 63, Article 64(1)(f) and Article 47 of the [Regulation \(EU\) 2016/679](#) of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (hereinafter “**GDPR**”),

Having regard to the European Economic Area (hereinafter “**EEA**”) Agreement and in particular to Annex XI and Protocol 37 thereof, as amended by the Decision of the EEA joint Committee No 154/2018 of 6 July 2018<sup>1</sup>,

Having regard to the judgment of the Court of Justice of the European Union *Data Protection Commissioner v. Facebook Ireland Ltd and Maximillian Schrems*, C-311/18 of 16 July 2020,

Having regard to EDPB Recommendations 01/2020 on measures that supplement transfer tools to ensure compliance with the EU level of protection of personal data of 18 June 2021,

Having regard to EDPB Recommendations 1/2022 on the Application for Approval and on the elements and principles to be found in Controller Binding Corporate Rules (Art. 47 GDPR) of 20 June 2023 (hereinafter “the Recommendations”),

Having regard to Articles 10 and 22 of its Rules of Procedure.

Whereas:

(1) The main role of the European Data Protection Board (hereinafter the “**EDPB**”) is to ensure the consistent application of the GDPR throughout the EEA. To this effect, it follows from Article 64(1)(f) GDPR that the EDPB shall issue an opinion where a supervisory authority (hereinafter “**SA**”) aims to approve binding corporate rules (hereinafter “**BCRs**”) within the meaning of Article 47 GDPR.

(2) The EDPB welcomes and acknowledges the efforts the companies make to uphold the GDPR standards in a global environment. Building on the experience under Directive 95/46/EC, the EDPB affirms the important role of BCRs to frame international transfers and its commitment to support the companies in setting-up their BCRs. This opinion aims towards this objective and takes into account that the GDPR strengthened the level of protection, as reflected in the requirements of Article 47 GDPR, and conferred to the EDPB the task to issue an opinion on the competent SA’s draft decision aiming to approve BCRs. This task of the EDPB aims to ensure the consistent application of the GDPR, including by the SAs, controllers, and processors.

(3) Pursuant to Article 46(1) GDPR, in the absence of a decision pursuant to Article 45(3) GDPR, a controller or processor may transfer personal data to a third country or international organisation only if the controller or processor has provided appropriate safeguards, and on condition that enforceable data subject rights and effective legal remedies for data subjects

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<sup>1</sup> References to “Member States” made throughout this opinion should be understood as references to “EEA Member States”.

are available. A group of undertakings or group of enterprises engaged in a joint economic activity may provide such safeguards by the use of legally binding BCRs, which expressly confer enforceable rights on data subjects and fulfil a series of requirements (Article 46 GDPR). The implementation and adoption of BCRs by a group of undertakings is intended to provide guarantees that apply uniformly in all third countries and, consequently, independently of the level of protection guaranteed in each third country. The specific requirements listed in the GDPR are the minimum items BCRs shall specify (Article 47(2) GDPR). The BCRs are subject to approval from the competent SA (hereinafter “**the BCR Lead**”), in accordance with the consistency mechanism set out in Article 63 and Article 64(1)(f) GDPR, provided that the BCRs meet the conditions set out in Article 47 GDPR, together with the requirements set out in the EDPB Recommendations 1/2022 on the Application for Approval and on the elements and principles to be found in Controller Binding Corporate Rules (Art. 47 GDPR), adopted on 20 June 2023, which supersede the working documents WP256 rev.01 and WP264 of the Article 29 Working Party<sup>2</sup>.

(4) This opinion only covers the EDPB’s consideration that the BCRs submitted for the required opinion afford appropriate safeguards in that they meet all requirements of Article 47 GDPR and the Recommendations. Accordingly, this opinion and the SAs’ review do not address elements and obligations of the GDPR mentioned in the BCRs at issue other than those related to Article 47 GDPR. This also applies to any supplementary measures that an exporter subject to the GDPR may be required to adopt, depending on the circumstances of the transfer, in order to ensure compliance with the commitments taken in the BCRs.

(5) The EDPB recalls that, in accordance with the judgment of the Court of Justice of the European Union C-311/18 , it is the responsibility of the data exporter subject to the GDPR, if needed with the help of the data importer, to assess whether the level of protection required by EU law is respected in the third country concerned, in order to determine if the guarantees provided by BCRs can be complied with in practice, taking into consideration the possible interference created by the third country legislation with the fundamental rights. If this is not the case, the data exporter subject to the GDPR, if needed with the help of the data importer, should assess whether they can provide supplementary measures to ensure an essentially equivalent level of protection as provided in the EU.

(6) Taking into account the specific characteristics of BCRs provided for by Article 47(1) and (2) GDPR, each application should be addressed individually and is without prejudice to the assessment of any other BCRs. The EDPB recalls that BCRs should be customised to take account of the structure of the group of companies that they apply to, the

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<sup>2</sup> The Working Party on the Protection of Individuals with regard to the Processing of Personal Data instituted by Article 29 of Directive 95/46/EC. The following documents, which were endorsed by the EDPB, are now superseded by the EDPB Recommendations: Article 29 Working Party’s Working Document setting up a table with the elements and principles to be found in Binding Corporate Rules (WP 256 rev.01) and Article 29 Working Party’s Recommendation on the Standard Application for Approval of Controller Binding Corporate Rules for the Transfers of Personal Data (WP 264).

processing they undertake, and the policies and procedures that they have in place to protect personal data<sup>3</sup>.

(7) The opinion of the EDPB shall be adopted, pursuant to Article 64(3) GDPR in conjunction with Article 10(2) of the EDPB Rules of Procedure, within eight weeks after the Chair has decided that the file is complete. Upon decision of the EDPB Chair, this period may be extended by a further six weeks, taking into account the complexity of the subject matter.

(8) Finally, the EDPB highlights that any documentation submitted may be subject to access to documents requests in accordance with the SAs' national laws and with Regulation 1049/2001<sup>4</sup>, applicable to the EDPB pursuant to Article 76 (2) GDPR.

**Has adopted the following opinion:**

## 1 Summary of the facts

- 1 In accordance with the cooperation procedure as set out in the EDPB Document Setting Forth a Cooperation procedure for the approval of Binding Corporate Rules for controllers and processors, the draft BCR-C of Intec Billing Ireland Limited on behalf of the group CSG Systems International Inc (CSG group) and its group members (hereinafter the **"CSG Group"**) was reviewed by the Irish SA as the BCR Lead.
- 2 The BCR Lead has submitted its draft decision regarding the draft BCR-C of the CSG Group, requesting an opinion of the EDPB pursuant to Article 64(1)(f) GDPR on [date]. The decision on the completeness of the file was taken on [date].

## 2 Assessment

- 3 The draft BCR-C of the CSG Group covers intra-group transfers to third countries among CSG Group members legally bound by the BCR, of personal data originally subject to the GDPR and the processing of said data by CSG Group members acting as a controller or as a processor on behalf of a controller part of the Group<sup>5</sup>.
- 4 Concerned data subjects include CSG Group's past and current employees and their contacts, job applicants, business customers or their representatives, contractors, visitors to the CSG Group websites and other digital properties<sup>6</sup>.
- 5 The draft BCR-C of the CSG Group has been scrutinised according to the procedures set up by the EDPB. The SAs assembled within the EDPB have concluded that the draft BCR-C of the CSG Group contains all the elements required under Article 47 GDPR and the

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<sup>3</sup> This view was expressed by the Article 29 Working party in Working Document Setting up a framework for the structure of Binding Corporate Rules, adopted on 24 June 2008, WP154.

<sup>4</sup> Regulation (EC) No 1049/2001 of the European Parliament and of the Council of 30 May 2001 regarding public access to European Parliament, Council and Commission documents.

<sup>5</sup> BCR-C, Part 1, page 3 and Appendix 1.

<sup>6</sup> BCR-C, Part 1, page 3 and Appendix 2.

Recommendations, in accordance with the draft decision of the BCR Lead submitted to the EDPB for an opinion. Therefore, the EDPB does not have any concerns that need to be addressed.

### 3 Conclusions

- 6 Taking into account the above and the commitments that the group members will undertake by signing the CSG Group's Intra-Group Agreement, the EDPB considers that the draft decision of the BCR Lead may be adopted as it is, since the draft BCR-C of the CSG Group contains appropriate safeguards to ensure that the level of protection of natural persons guaranteed by the GDPR is not undermined when personal data is transferred to and processed by the group members based in third countries. The EDPB recalls that the approval of BCRs by the BCR Lead does not entail the approval of specific transfers of personal data to be carried out on the basis of the BCRs. Accordingly, the approval of BCRs may not be construed as the approval of transfers to third countries included in the BCRs for which an essentially equivalent level of protection to that guaranteed within the EU cannot be ensured.
- 7 Finally, the EDPB also recalls the provisions contained within Article 47(2)(k) GDPR and the Recommendations providing the conditions under which the applicant may modify or update the BCRs, including updates to the list of BCRs group members.

### 4 Final remarks

- 8 This opinion is addressed to the BCR Lead and will be made public pursuant to Article 64(5)(b) GDPR.
- 9 According to Article 64(7) and (8) GDPR, the BCR Lead shall communicate its response to this opinion to the Chair within two weeks after receiving the opinion.
- 10 Pursuant to Article 70(1)(y) GDPR, the BCR Lead shall communicate the final decision to the EDPB for inclusion in the register of decisions which have been subject to the consistency mechanism.

For the European Data Protection Board

The Chair

(Anu Talus)