

COMPLAINANT



Swedish ref.:
IMY-2023-624

Nat. ref:
521.15662

Date:
2025-07-18

Decision under the General Data Protection Regulation

Decision of the Swedish Authority for Privacy Protection

The case is closed.

Reasoning for the decision

The Swedish Authority for data protection (IMY) has received a complaint from you against Klarna Bank AB. The complaint was transferred from the supervisory authority of the Member State where you lodged your complaint (Germany) in accordance with the provisions of the GDPR on cooperation in cross-border processing. IMY has handled the case as responsible supervisory authority for the company's operations pursuant to Article 56 of the GDPR.

It follows from Article 57(1)(f) of the GDPR that IMY shall handle complaints lodged by a data subject who consider that their personal data is being processed in a manner contrary to the Regulation and investigate, to the extent appropriate, the subject matter of the complaint.

On 28 August 2024, IMY asked the German supervisory authority to forward a letter to you. In this letter IMY asked you whether your complaint was still relevant. The German supervisory authority has thereafter informed IMY that you have written to them on 27 September 2024 informing that the case can be closed.

Thus, since you now have withdrawn the complaint, IMY finds no reason to further investigate the complaint.

IMY closes the case.



Postal address:
Box 8114
104 20 Stockholm
Sweden

Website:
www.imy.se

E-mail:
imy@imy.se

Telephone:
+46 (8) 657 61 00