



STATE DATA PROTECTION INSPECTORATE

To Commission Nationale de l'Informatique et des Libertés
(via IMI)

2025-03-18

REGARDING THE COMPLAINT OF [REDACTED]

The State Data Protection Inspectorate (hereinafter – the Inspectorate) received a complaint (Inspectorate reg. No. 1R-798 (2.13.)) (hereinafter – the Complaint) from the French data protection supervisory authority on March 2, 2020, submitted by the complainant [REDACTED] (hereinafter – the Complainant).

In the Complaint, the Complainant states that [REDACTED], [REDACTED] (hereinafter – the Company) improperly implemented the Complainant's right to be forgotten and unjustifiably refused to delete the Complainant's personal data in accordance with Article 17 of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation, hereinafter – GDPR).

The Complainant also indicated that “*I would like my email address [REDACTED] to be deleted from their website. <...> I do not want my email address to be kept <...>*”. In his communication with French data protection supervisory authority email of 8 July 2024, the Complainant indicated that “*Today I have no guarantee that [REDACTED] has respected my right to be forgotten to the erasure of the personal data <...>*”.

The Company by its reply of 18 August 2020 (Inspectorate reg. No. 1R-5460 (2.13.)) stated that the Complainant's personal data was deleted on 29 June 2019—three months after his [REDACTED] account was deleted.

Based on the aforementioned circumstances, on 10 February 2025 the Inspectorate contacted the Company to verify whether it is processing any of the Complainant's data.

The Company in its reply of 17 February 2025 (Inspectorate reg. No. 2R-595 (2.13 Mr)) indicated that the Company retains only the personal data of the Complainant for the sole purpose of defending its interests in the context of the examination of his Complaint and that this data will be immediately deleted once the examination of the complaint is concluded.

After receiving this information from the French data protection supervisory authority, the Complainant indicated that „*In view of these new elements, I accept the amicable resolution proposed by the company [REDACTED], the confirmation of the deletion of my personal data being confirmed.*“

Pursuant to Article 29(1)(6) of the Law of the Republic of Lithuania on Legal Protection of Personal Data, the examination of a complaint or part thereof shall be terminated if, during the examination of the complaint or part thereof, the complaint is resolved amicably. Based on the aforementioned circumstances, the Inspectorate assesses that the Complaint was resolved amicably.

Taking into account the circumstances established during the examination of the Complaint and in accordance with Article 60(3) of the GDPR and Article 29(1)(6) of the Law on Legal Protection of Personal Data of the Republic of Lithuania, the Inspectorate

d e c i d e s:

1. To terminate the examination of the Complaint.
2. To inform the Complainant and the Company of the adopted decision.

This decision may be appealed to the Regional Administrative Court (address: Žygimantų g. 2, Vilnius) in accordance with the procedure established by the Law on Administrative Proceedings of the Republic of Lithuania within one month from the date of its receipt.

Director

A solid black rectangular box used to redact the signature of the Director.