

**CONTROLLER**  
Spares Nordic AB

**Swedish ref.:**  
IMY-2024-13575

**Nat.ref no:**  
TSV/8789/2024

**IMI case register:**  
602032

**Date of the decision:**  
2025-03-06

# Final decision under the General Data Protection Regulation – Spares Nordic AB

## Decision of the Swedish Authority for Privacy Protection

The Swedish Authority for Privacy Protection (IMY) notes that Spares Nordic AB (556998-9444) has now complied with the applicant's request for access. In the light of the above, IMY finds no reason to take any further action in this case.

The case is closed.

## Presentation of the supervisory case

The Swedish Authority for Privacy Protection (IMY) has initiated supervision against Spares Nordic AB due to a complaint. The complainant has been submitted to IMY, as the lead supervisory authority under Article 56 GDPR, by the supervisory authority of the country (Finland) in which the complainant lodged its complaint in accordance with the Regulation's provisions on cooperation in cross-border processing.

Since it is a cross-border complaint, IMY has made use of the mechanisms of cooperation and consistency of the GDPR.

The complainant essentially states the following: The complainant requested access from Spares Nordic AB by email in accordance of article 15 GDPR on the 26<sup>th</sup> of July 2024.

Spares Nordic AB essentially states the following. Spares Nordic AB is the data controller in the matter. The company received the complainant's request with questions on the 8<sup>th</sup> of June 2024. The company replied to the complainant on the 10<sup>th</sup> of June 2024 and referred to the page for personal data on the company's website. With this, the complainant received answers to all of his questions. However, the company notes that the customer has not been given access to his personal data. This was because the case handler who received the request was unsure how the case should be handled because the complainant was registered as a company (OY) and not as a private person. The company's IT department contacted the complainant to confirm his identity and sent all his personal data to him on the 4<sup>th</sup> of December 2024.

**Postal address:**  
Box 8114  
104 20 Stockholm  
Sweden

**Website:**  
[www.imy.se](http://www.imy.se)

**E-mail:**  
[imy@imy.se](mailto:imy@imy.se)

**Telephone:**  
+46 (8) 657 61 00

IMY has sent Spares Nordic AB statement to the supervisory authority of the country in which the complainant lodged its complaint to give the complainant opportunity to comment on Spares Nordic AB statement. The complainant has not responded.

## **Reasons for the decision**

The complainant has requested access. The right of access follows from Article 15 of the GDPR. The provision means that a data subject has the right to contact the controller and obtain confirmation as to whether or not personal data concerning him or her are being processed and, if so, have access to the personal data and certain information.

Spares Nordic AB has informed IMY that the company has now complied with the complainant's request for access. IMY finds no reason to question that this has happened. IMY notes that Spares Nordic AB has therefore now complied with the complainant's right to access. Against this background, IMY does not find any further action to be taken in this case.

The case should therefore be closed.

## **Appendix to decision**

Complainants personal data