

BONNIER PUBLICATIONS A/S
Strandboulevarden 130
2100 København Ø

Sent by Digital Post

18. januar 2025

J.nr. 2024-7321-0715
Dok.nr. 655415
Sagsbehandler

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Final decision pursuant to article 60 (7)

The Danish Data Protection Agency hereby returns to the case, where ██████████ (hereinafter “complainant”) on 16 May 2021 contacted the Finnish Data Protection Agency, The Office of the Data Protection Ombudsman (hereinafter “the Finnish DPA”), with a complaint against Bonnier Publications A/S (hereinafter Bonnier).

It was subsequently assessed that the case contained cross-border elements and the Danish Data Protection Agency was appointed as lead supervisory authority in October 2022.

The Danish Data Protection Agency understood the complainant’s inquiry to mean that Bonnier has not responded adequately to the complainants request for access.

1. Decision

On 22nd of October 2024, the Finnish Data Protection Agency, The Office of the Data Protection Ombudsman, informed the Danish DPA that the complainant expressed the wish to withdraw the complaint. In light of this, the Danish DPA finds no reason to investigate the case further.

2. Facts of the case

According to the case file, on 13 December 2020, the complainant wished, among other things, to have access to information about the recipients or categories of recipients to whom the complainant’s personal data were or would be disclosed.

On 18 December 2020, Bonnier informed the complainant that it would take longer to respond to the complainant’s access request due to the fact that Bonnier had received many requests following the update of Bonnier’s privacy policy.

On 8 March 2021, the complainant again contacted Bonnier, who informed the complainant on 12 March 2021 that the access request had been answered in December 2020. On the same day, the complainant informed Bonnier that she had not received Bonnier’s reply, which was also not included in the complainant’s junk folder.

On 16 March 2021, Bonnier informed the complainant that the request had been forwarded to Bonnier’s Data Protection Officer.

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CVR 11883729

On 16 May 2021, the complainant contacted the Finnish Data Protection Agency, which contacted Bonnier in April 2022 to clarify whether your access request had been answered. In this context, Bonnier resubmitted on 7 April 2022 its reply to the access request, which was initially sent to the complainant on 27 April 2021. On the same day, the complainant informed the Finnish Data Protection Agency that the complainant had received Bonnier's reply to the access request in an encrypted format that the complainant could not access. In addition, the complainant indicated that the email was written in English and the complainant considered having the right to receive a reply in Finnish.

On 12 March 2024, the DPA sent a hearing to Bonnier, to which Bonnier replied on 13 March 2024.

On 29 July 2024, the complainant submitted comments on Bonnier's opinion of 13 March 2024.

On 22 October 2024, the Finnish Data Protection Agency, The Office of the Data Protection Ombudsman, informed the Danish DPA that the complainant wants to withdraw the complaint.

3. The Danish DPA's assessment

The Finnish DPA has informed the Danish DPA that the complainant expressed a wish to withdraw the complaint. In light of this, the Danish DPA finds no reason to investigate the case further.

Considering the above, the Danish DPA has decided not to take further action in the case.

Kind regards,

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