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SachbearbeiterinMag. [REDACTED]

Notification of personal data breaches to the supervisory authority
(Art. 33 GDPR, "Data-Breach-Procedure")

[REDACTED] (IMI Nr.: A56ID 123192)

Draft Decision

By notification of 18 March 2020 as well as the follow-up reports of 26 March 2020 and 23 April 2020, [REDACTED] (controller) informed the Austrian Data Protection Authority on a breach of the protection of personal data.

In summary, on March 16, 2020, the controller noted a cyber attack as there was an increased activity (number) of user access requests that caused user authentication errors. The attackers had obviously obtained the names and passwords of the concerned accounts before the authentication attempt and were able to access 624 user accounts, 97 of which were from the European Union.

The concerned individuals are residing in the following EU countries: Croatia, Germany, Austria, Belgium, Denmark, Italy, Sweden, Romania, Poland, Hungary, Spain, France, the Netherlands and Portugal.

A total of 624 Users, 97 of them based in the E.U., were affected by the incident.

The data of the categories

- Usernames (email address) and passwords (known to the attacker before the attack)
- User device type (Android device, iOS device)
- Application program (iTranslate iOS, iTranslate android)
- User_ID
- Newsletter subscribed (Yes, No)
- Installation_ID

have been affected.

The person responsible has taken the following measures to remedy the injury or mitigate possible adverse effects:

- After discovering the unusual activities, access has been blocked and passwords have been reset.
- An e-mail has been send to the affected customers to inform them about the incident and the measures taken. It was recommended to them to change their passwords.

The responsible parties have taken the following measures to prevent such incidents in the future:

- A new patch has been installed to block suspicious IP addresses after a failed authentication attempt.

The controller has taken appropriate steps to minimise the risk and to eliminate, as far as possible, the adverse consequences of the security breach. Further measures of the data protection authority according to Art. 58 para. 2 lit. e GDPR or § 22 para. 4 DSG are not required.

The procedure will therefore be closed and the controller will be notified thereof.

4. August 2021

Für die Leiterin der Datenschutzbehörde:

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