

## Summary Final Decision Art 60

Complaint

No infringement

### Background information

Date of final decision:	11 September 2019
LSA:	UK
CSAs:	DE-Berlin
Legal Reference:	Lawfulness of the processing (Article 6), Right to erasure (Article 17)
Decision:	No infringement of the GDPR
Key words:	Lawfulness of the processing, Right to erasure, Consumer protection, Anti-Money Laundering, Legal obligation

### Summary of the Decision

#### Origin of the case

The complainant requested the deletion of her account on the controller's website. Her request was not granted by the controller. The complainant filed a complaint with the CSA.

#### Findings

According to UK anti-money laundering legislation, the controller was required to retain customer information for a period of five years after the end of the business relationship. The LSA found that the complainant's information had been retained in line with the controller's legal obligations.

#### Decision

As the controller complied with his data protection obligations, no further action towards it was taken by the LSA.