

Summary Final Decision Art 60

Complaint

No violation

Background information

Date of final decision: 10 May 2019

LSA: LU

CSAs: ES, FR, CZ

Legal Reference: Lawfulness of the processing (Article 6), Principles relating to the processing of personal data (Article 5), Right of access (Article 15), Security of processing (Article 32)

Decision: No violation

Key words: Lawfulness of processing, Third party access to personal data, Rights of data subjects, Right of access, Security of processing, e-commerce

Summary of the Decision

Origin of the case

The complainant received a parcel by an unknown person who wanted to return an item that she had purchased on the controller's website. The complainant's name and address had been indicated to the third individual as the place to return the parcel he had purchased.

Findings

The third-party was a customer of the controller that bought an item from a seller located in China, from which the complainant had also made a purchase. The personal data of the complainant had been disclosed to the third-party by the seller. After conducting an internal inquiry, the controller took corrective measures against the seller and informed the complainant.

Decision

The LSA found that there had been no violation of the GDPR. The LSA and the CSA agreed to close the cross-border complaint, since no further action is required.