

Summary Final Decision Art 60

Complaint

No violation

Background information

Date of final decision:	26 August 2019
LSA:	FR
CSAs:	AT, BE, DE-Rhineland-Palatinate, DE-Saxony-Anhalt, DE-North Rhine-Westphalia, NL, UK
Legal Reference:	Right of access (Article 15); Right to erasure (Article 17); Right to object (Article 21)
Decision:	No violation of the GDPR
Key words:	Right to object, right to access, direct marketing

Summary of the Decision

Origin of the case

The complainant alleged that the controller had not taken his objection to direct marketing into account and that his request to access his personal data had not been granted.

Findings

The LSA found that both requests had been granted. The complainant's email address had been erased from the controller's marketing tools and an unsubscribe confirmation message had been sent.

Decision

No violation of the GDPR was found.