

## Summary Final Decision Art 60

Complaint

No violation

### Background information

Date of final decision:	9 August 2019
LSA:	FR
CSAs:	ES, IT
Legal Reference:	Lawfulness of the processing (Article 6 GDPR)
Decision:	No violation
Key words:	lawfulness of the processing, right to object, spam emails, unsolicited communication, rights of the data subject

### Summary of the Decision

#### Origin of the case

The complainant alleged he faced difficulties when he tried to exercise his right to object to unsolicited marketing emails.

#### Findings

The LSA found that the complainant had consented to receiving marketing emails and that the controller removed the complainant's data from their database, following the request. The controller's reaction to the request was delayed, due to an internal dysfunction, which has since been resolved.

#### Decision

The LSA found no infringement.