

# Summary Final Decision Art 60

## Complaint

Infringement of the GDPR

EDPBI:DEBE:OSS:D:2020:130

### Background information

Date of final decision:	24 July 2020
Date of broadcast:	30 July 2020
LSA:	DEBE
CSAs:	FR, HU, IT, NO, SE, UK
Controller:	Noisli
Legal Reference:	Right to erasure (Article 17)
Decision:	Reprimand to the Controller
Key words:	Data subjects right; Right to erasure

### Summary of the Decision

#### Origin of the case

The data subject complained that the controller failed to comply with the right to erase the data of the complainant as provided by the GDPR. The complainant requested the deletion of this data and the controller did not provide him with the reply to his request within the statutory deadline. In the meantime, the data of the complainant have been deleted, while the controller omitted to inform the complainant of the deletion within the deadline provided by the GDPR.

#### Findings

The LSA found that the deadline provided by the GDPR for the data subject's rights was not respected by the controller; the deletion and the confirmation were delayed by the controller.

#### Decision

In light of the above, the LSA decided not to take any further supervisory measures, but to issue a reprimand to the controller for the violation. The LSA has established a violation by the controller for the first time, the controller showed understanding and announced that it would remedy the conduct for which it had been reprimanded. In addition, the LSA reminded the controller that the

GDPR does not provide for a routine and blanket extension of the deadline without examining the individual case.