

Summary Final Decision Art 60

Notification of data breach

No sanction

EDPBI:DEBE:OSS:D:2020:133

Background information

Date of final decision:	5 August 2020
Date of broadcast:	5 August 2020
LSA:	DE-Berlin
CSAs:	ES, IT
Controller:	AWIN AG
Legal Reference:	Personal data breach (Articles 33 and 34)
Decision:	No sanction
Key words:	Personal data breach, Hacking, Credentials

Summary of the Decision

Origin of the case

An attacker used a stolen list of user names (email addresses and passwords) to try to gain access to the systems.

The attacker used a leased botnet to automatically send many thousands of requests to systems from about 100 different IP addresses. During this attack, the attacker could then match some of the stolen credentials with those on the systems.

The attack was logged in the systems, but did not generate any warnings or trigger any of the defence mechanisms. The efforts put by the attackers made detection considerably more difficult.

Findings

Following the attack, the passwords of the affected accounts have been reset. A check for changes to the affected accounts was performed and these were reset if necessary. Improved detection and prevention has been implemented and multi-factor authentication for platform user logins is under

development. The password reset of the affected accounts prevented further consequences, such as the redirection of payments.

Decision

In view of the measures the controller took to address the personal data breach or to mitigate its adverse effects, the measures it will adopt to prevent future risks, and its communication of the data breach to the data subjects concerned, the LSA closed the case without sanction.